

Business Process Management (BPM) Services

Business Benefits of Implementing BPM

- *Reduced costs through flexible automation*
- *Higher productivity, reliability and efficiency*
- *Improved customer experience*
- *Continuous, non-disruptive process improvement*
- *Better compliance and risk management*
- *Greater process consistency across organizations*
- *Improved knowledge capture and transfer*

Document and Streamline Processes; Increase Productivity and Agility

Business Process Management (BPM) is the coordination and automation of tasks and assets that comprise your business processes. It is a discipline that tackles enterprise-wide business processes that can involve people and IT systems, and can be internal and external to organizations.

In most business environments, processes are constantly changing based on unique business events and conditions. A well-implemented BPM initiative employs methodology, techniques and tools to model, automate, implement and optimize these processes, no matter how simple or complex. The result is business optimization, i.e. improved operating efficiency, agility and customer interactions, increased productivity and better business results.

By implementing Business Process Management initiatives, enterprises can see bottom-line results of reduced costs and increased revenue while also streamlining their operations, gaining better alignment between Lines of Business and IT, and gaining the agility needed to respond quickly to business needs.

MomentumSI is a leading provider of BPM consulting services. We have deep experience in helping large enterprises analyze, model, design and align their business process initiatives with IT services. In our planning and execution, we focus on the people, processes and technology of your organization. We use proven methodologies and advanced process modeling capabilities to capture business dynamics and identify gaps between “as-is” and “to-be” processes, then bridge those gaps via automated IT systems.

Through education and mentoring services, we can help you create a process culture that breaks down the functional walls between Lines of Business and IT and instills the skills of a process-driven organization. This often includes creating a BPM Center of Excellence (COE), training staff on process analysis, and selecting modeling and BPM software.

The follow sections provide more information on our BPM services:

Business Process Analysis and Design

We can help you model, simulate and analyze your business processes to improve process performance against organizational business process metrics. This approach ensures standardization and helps attain best-in-class business processes. These services are implemented using process modeling (as-is, to-be), tools-based simulation that incorporates the process attributes, and through various analytical tools. We also help your team understand and address the important aspects required for a seamless transition from the newly defined processes to implementation, execution and monitoring for an end-to-end view of the BPM lifecycle.

BPM Software Selection and Implementation

A crucial decision to the success of BPM initiatives is choosing the right software platform for process modeling or process implementation. Numerous options are available in the marketplace. Before selecting and implementing a BPM / Business Rules platform, it is essential to understand which options have worked well for other organizations that have successfully implemented BPM. We can help you with the assessment of the current technology set, available platforms, build vs. buy decisions and coming out with recommendations and solution implementation on the recommended platform.

Business Rules and Workflow Automation

We can help you capture the business rules that describe the operations, definitions and constraints that apply to your organization, then create workflows that incorporate them. Workflow automation streamlines your business processes by automatically distributing and passing electronic documents, information or tasks from one participant to another for action according to your business rules. This enables you to eliminate error ridden paper-based processes and routes electronic documents for associated processes and approval workflows.

Process Metrics and Dashboards

It is important to set up metrics and Key Performance Indicators (KPIs) to track and measure the performance of your BPM initiatives against your business objectives. We help you choose the right data to collect and display through a top-down approach that starts with the business decisions that need to be made and then works its way down into the data needed to support those decisions. Next, we help distill the information into a specific set of KPIs and metrics and create dashboards that enable you to quickly view and analyze your progress. Choosing the right software to drive your dashboards is an important part of the process. We help assess and recommend the right solution for your needs.

BPM Governance and Center of Excellence (CoE)

Governance is critical to BPM success. We can help you define a BPM Governance model for driving these initiatives and also help set up a BPM Center of Excellence (CoE). Establishing a CoE ensures all the BPM initiatives undertaken are channelized and reused in the right manner and that best practices are promoted. We can also help you operationalize the governance structure through various staffing models driven by BPM Governance.

For more information about our BPM services, call 512-236-1517 (U.S.) or 888-886-8560 (Toll Free). Or email sales@MomentumSI.com.

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About MomentumSI

MomentumSI is a leading boutique IT consultancy focused on enterprise transformation. We are known for helping large enterprises quickly and cost-efficiently adopt innovative, agile practices to align business needs with IT processes. We specialize in helping companies incorporate disruptive technologies, including Cloud Computing, DevOps, BPM and SOA.

